Outagamie County Public Health (OCPH)
Coronavirus Disease 2019 (COVID-19) Situation Update
Wednesday, March 25, 2020

*new information in blue

BY THE NUMBERS (as of 2:30 pm 3/25/20)

<table>
<thead>
<tr>
<th>WI Confirmed Cases</th>
<th>Outagamie County Public Health Jurisdiction Confirmed Cases</th>
<th>Outagamie County Public Health Jurisdiction Pending Test Results</th>
</tr>
</thead>
<tbody>
<tr>
<td>585</td>
<td>4</td>
<td>26</td>
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KEY POINTS

- Safer at Home [Emergency Order #12](#) starts today. [FAQs](#) All non-essential businesses must close. Exemptions are listed in the order and explained in the FAQs. If a business is unsure about whether or not they are exempt, please contact [WI Economic Development Corporation](#)

- It’s ok to go outside for fresh air, taking walks, and riding bikes. Maintain physical distance—six (6) feet apart.
  - County parks are open.
  - Playgrounds are closed.
  - Fees are waived at WI Stat Parks and Trails

- Outagamie County (OC) has four (4) confirmed cases of COVID-19 in the jurisdiction of OCPH. The individuals are under isolation and close contacts are being identified and monitored by OCPH.

- Testing for COVID-19 is currently prioritized for critically ill hospitalized patients and health care workers with symptoms. People with mild symptoms (fever, cough, and shortness of breath) should self-isolate at home. If symptoms get worse (difficulty breathing), call your doctor.
  - Isolating at home:
    - As much as possible stay in a separate room from other family members
    - Use a separate bathroom, if possible
    - Wear a facemask if you are around others in your home
    - Wash hands often
    - Clean all “high touch” surfaces every day

- For non-medical questions, [United Way’s 2-1-1](#) Fox Cities service can provide resources on issues such as:
  - Food delivery for home bound seniors
  - Transportation options
  - Nutrition programs for children who rely on free and reduced meals at school
  - Information on emerging resources in the community
CONTACT:
Outagamie County Public Health Division
Phone: 920-832-5100
Email: PHQuestions@Outagamie.org

- Contact:
  - Text COVID19 to 211-211
  - Call 211
  - Visit 211Wisconsin.org

- Women, Infants and Children (WIC) Program
  - WIC services will continue for current WIC participants through phone contacts. Specifically, WIC is:
    - Providing nutrition education and issue food benefits for all appointments
    - Providing a 30-day benefit extension to infants and children who are due to be recertified on the program.
  - Please Note:
    - WIC staff are calling from cellphones and will leave a new call back number. Please contact them at that number to decrease the calls to the office.
    - Infants less than 8 weeks old will be certified by phone. Please call the office to report the birth and we will follow up with you.
    - If you are able to send a message please send an email to hhsWIC@outagamie.org. During this time this may be the most efficient way to contact participants. Please include a phone number for us to contact you at.
  - WIC is starting a wait list of people who would like to enroll in WIC or are past due for certifications.

- All non-essential OC departments and/or divisions will remain closed indefinitely. Many employees are working from home.
  - Brewster Village is currently closed to all visitors.
  - OC Jail is currently closed to all visitors.
  - WIC office is closed for in-person visits. WIC staff are working from home and calling participants to provide benefits. For WIC related questions, please call 920-832-5109 or email hhswic@outagamie.org
  - OC Courts are open.
  - The Outagamie County District Attorney’s office will be doing all public services through mail, drop off options or online.

RESOURCES AND INFORMATION

- Visit www.Outagamie.org/PublicHealth for updates and links to reliable information and guidance on COVID-19
- Visit and “Like” our Facebook page for current updates www.Facebook.com/OCPublicHealth
- The Centers for Disease Control and Prevention is a reliable source of information, including what to do if you are sick.
- The President’s Coronavirus Guidelines for America – 15 Days to Slow the Spread of Coronavirus (COVID-19) has been released and is available at whitehouse.gov
CURRENT RECOMMENDATIONS FOR THE COMMUNITY

- Practice social distancing. This is a technique to slow the spread of infectious diseases. Social distancing means staying home as much as possible in order to avoid other people.
- Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer with at least 60% alcohol.
- Cover your coughs and sneezes with a flexed elbow or disposable tissue and wash your hands.
- Avoid touching your eyes, nose, mouth, and close contact with people who are sick.
- Clean and disinfect common areas both at home and in the workplace (i.e. door handles, bathrooms, tables).
- Practice self-care to deal with stress and anxiety. It can be as simple as small things throughout your day like deep breaths, a hot shower, sleep, tea, or connecting with a friend.