In order to connect an android device you must first load the Citrix certificate.

Use your device to connect to the Outagamie County FTP site. (ftp://ftp.outagamie.org)

You cannot email these files, but you can install them from the FTP server. There are 3 certificates that need to be loaded at ftp://ftp.outagamie.org/Citrix%20Certificates/Android/

(Login credentials can be obtained from the MIS Helpdesk 920-832-4357.)
Once the certificates are loaded you need to get the Citrix Receiver from the Google Play Store. Open up the play store and search for Citrix Receiver.

Install the Citrix Receiver application, click Accept, and then Open.
There are a few ways to connect to Citrix in the Address field.

**If you have an Outagamie County email address you can type in your email address.** This can be used on any wireless connection either an external WIFI or an Outagamie County WIFI and is the **preferred connection method:**  Firstname.Lastname@outagamie.org

**If you do not have an Outagamie County email address, and if you are on a wireless connection that IS NOT an Outagamie County WIFI then you should use:**  
Citrix.outagamie.org

**If you do not have an Outagamie County email address, and if you ARE using an Outagamie County wireless connection such as Outagamie County Business Client then you can use:**  
Storefront.outagamie.org
How Do I Setup an Android Device to Connect Citrix to Outagamie County

Type in your username, password, and the domain OCN.

Click on the account that was just created and sign in with your Outagamie County credentials here.
When you login for the first time you will not see any applications listed under your favorites tab.

Citrix Storefront works like an "app store". You can click on the plus sign to add the applications you use most frequently.

Notice the tabs across the top: Apps, Favorites, Featured, and Settings.

These 2 tabs you will want to be familiar with will be the Apps and Favorites tabs. Click on the Apps tab.
Quick Steps
1. Click on the Apps tab
2. You can run an application from here by clicking on it OR you can press and hold to bring up the menu
3. Click on "Add to favorites" if you want to have this application displayed on your favorites tab
4. Click on an application to launch it using either the application tab or the favorites tab

When you click on the Apps tab you will see a list of applications that have been published to you.

When you press and hold on the applications it will bring up a menu where you can add the application to your favorites tab.

The screen shot on the left shows the applications available to this user, the screen shot on the right shows the menu that will come up allowing you to add the application to your favorites.
Once you have added an application to your favorites tab you can see a selected list. When you click on the Apps tab you will see the applications published to you and the apps on your favorites tab will now have a star next to them. This is so you can easily see which applications you have already added to your favorites tab. Click on any application to open it.

There is a gestures screen that pops up as a reminder. You can turn this on or off by using the slider bar.
The application should open successfully.

Notice the black tab with the white arrow at the top of the Excel application.

Click on it to see menu options. These options will be helpful to help you navigate and use your application.
How Do I Setup an Android Device to Connect Citrix to Outagamie County

When you exit an application you will be brought back to your application screen. To log off click on the person icon in the top right hand corner. On your Citrix Receiver account page then choose Log Off. Notice that after you log out the Log Off button will then be ghosted out. At this point you can close out of this application.

When you want to launch Citrix again you can open the Receiver application. You will then be presented with your applications. Click on the app you want to launch and login in.
To remove applications from the favorites screen, press on the app to bring up a menu, and then choose "remove from the favorites".